

Woman's Department Lead, Norwich Store

Pedal Revolution is the largest specialist cycle retailer in Norfolk with stores in Norwich and Gorleston and a growing online store. It also, through its not-for-profit social enterprise company, offers local cyclists mass participation events, coaching, training, social rides and racing.

Pedal Revolution Brand Values:

- **Quality:** *we only offer high quality products*
- **Choice:** *we offer a wide choice of brands*
- **Local Service:** *we aim to deliver brilliant customer service, advice and guidance.*

Pedal Revolution are looking to extend their successful women's cycling proposition and seek a driven and enthusiastic individual to lead the woman's cycling department in our Norwich Store. The role will contribute to our retail sales and customer service, workshop skills, bike fit studio and events programmes.

A passion for cycling and customer service is essential. Retail, workshop, bike fit and events training and development will be provided – only the thirst and ambition to develop these skills are essential!

Responsibilities:

- *Customer sales and service*
- *Product merchandising*
- *Services development and delivery (rides, events, workshop, studio etc)*
- *Stock management and range development*
- *Marketing and PR*
- *Being a core member of the Norwich store team*

Hours: Ideally 35 - 42.5 per week but part-time for the right candidate is negotiable.

Salary: Negotiable depending on experience and performance

Apply by sending your CV and covering letter by Monday 17th July 2017 to: neil.turner@pedalrevolution.co.uk